

# PRODUCT DEVELOPMENT TECHNICIAN



**Our mission..**  
Design & make beautiful contemporary furniture through innovation, pride & passion. Inspire & enable all who connect with Roger Lewis to thrive & enjoy their own journey.

**Our vision..**  
To create distinctive, customisable and sustainable designs that people seek out & revere for life.

## JOB DESCRIPTION

Reporting to the Senior Product Development Technician and working closely with Sales, Procurement and Production teams. This is a practical hands-on role, which will require drive and determination, to see projects through from concept to conclusion with a minimal guidance.

The ideal candidate will have already worked within a workshop environment, within a manufacturing business.

You will have extensive experience and sound technical knowledge of Design, interpreting conceptual and technical drawings, creating SOP's and build reports. Good communication skills are essential along with a flexible approach to work

You must have good analytical, written and communication skills. The ideal candidate will be in an existing creative development role within an SME manufacturing environment with a strong competence in MRP/ERP systems.

## KEY RESPONSIBILITIES

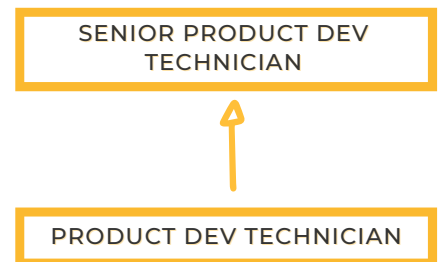
- Extensive experience of manufacturing and relevant processes
- Creation of SOP's, Setting Quality Standards, Creation of Processes and Procedures
- Generating reports and Maintain KPI's
- Managing Products and their process from conception through to production
- Liaise with Sales/Buying/Production/Transport Departments
- Propose and evolve compelling product concepts
- Prioritising & Scheduling work
- SME Manufacturing background (as opposed to FMCG)
- Monitor & merge production efficiencies
- Experience/exposure to purchasing/procurement
- Working & contributing towards creation of internal SLAs (Internal and supplier)
- Ability to generate and clearly communicate inspiring ideas, from sketch work through to development, visually and verbally
- Ability to Motivate and Mentor staff

## KPI'S

- Clearly interpreting a design brief
- Specifying and ordering core components for prototyping
- Critical Path Planning and management of raw material
- Creating Templates, Jigs, Fixtures and Fittings, Poke Yoke's etc.
- Digitising
- Managing Costs
- Value Engineering existing portfolio of products
- Final Prototyping sign off
- Generate savings through innovation
- Leading Continuous Improvement throughout the business

## LINE MANAGER

- Reports directly into Product Development Technician
- No direct responsibility for staff supervision
- Other key working relationships include: Warehouse/Purchasing/Sales/Design/ & other production staff



## THE CANDIDATE

DESIRABLE ESSENTIAL

2+ years experience of working as a Furniture Upholster or equivalent position	✓	
5+ years experience of Upholstery	✓	
1+ years experience of maintaining KPI's and office administration	✓	
Strong & effective individual with proven ability for success		✓
Demonstrable history of ability to work within a fast-paced role, multi-tasking & prioritising	✓	
Ability to develop strong internal relationships		✓
Strong IT skills including intermediate level Excel		✓
Strong numeric skills including good attention to detail and data interpretation		✓
Ability to handle matters with sensitivity, diplomacy and integrity	✓	
Experience of having worked within an upholstery/manufacturing-based business		✓

## JOB INFORMATION

**HOURS OF WORK**  
40 hours per week (08:00-17:00)

**WORK ENVIRONMENT**  
Workshop/Office

**SALARY**  
DEPENDENT UPON EXPERIENCE

**BONUS & BENEFITS**  
Standard company benefits and bonus structure TBC in line with commercial deliverables. Forward thinking employer